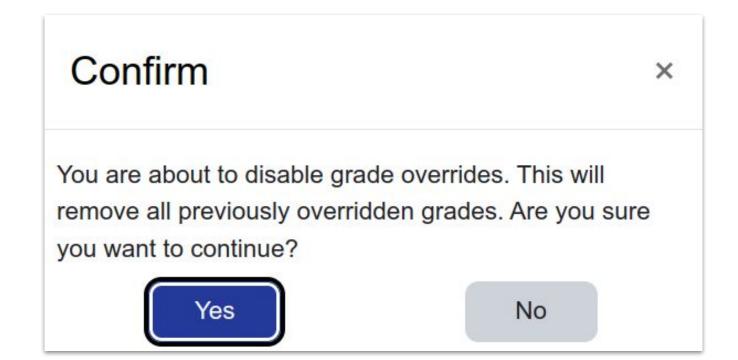
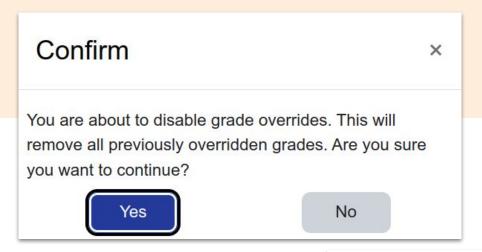
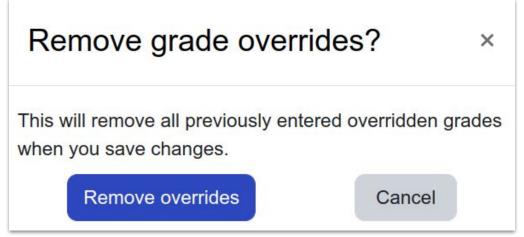
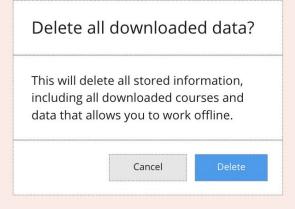
UX Writing







Confirmation dialogue



Title Should include the same action as

confirmation button

Description Share additional information or

context for people to choose the

action they want to do.

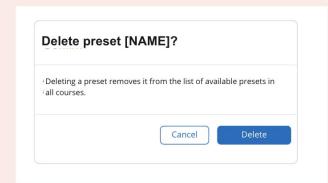
Buttons

The button to <u>confirm action</u> should have the same verb as the title and be on the right.

The button to <u>Go back / Cancel / Not do the action</u> should be on

the left.

Confirmation dialogue





Change language to Català?

This will restart the Moodle App.

CHANGE TO CATALÀ
CANCEL

Remove account Barbara Gardner?

This account and its data on the site "Mount Orange School" will be removed from the app on this device.

CANCEL

REMOVE ACCOUNT

Delete all downloaded data?

This will delete all stored information, including all downloaded courses and data that allows you to work offline.

Cancel

Delete

Error messages

Error messages - components

Title: Error or alert definition

Tell users what happened in the title.

Tell them if it's the system who did it, or it was them, or they're about to do something that will lead to an error.

Be specific if you can, give information about the error, eg "Your device is offline" and not "Something went wrong"

Description: Additional information

Optional and only if it's helpful, ex "You might have changed your password". Try to keep error messages short.

Button: Call to action

Tell users how what they can do to solve the problem. If they can't solve it, let them know what next step they should take (such as trying again later or contacting help).

Your device is offline

Site synchronisation failed because your device is not connected to the internet.

Check your connection and try again. OK

Your device is not connected to Wi-Fi

Site synchronisation failed. Please connect to a Wi-Fi network and try again.

GO TO SETTINGS

OK

Empty states

Empty states are moments in a user's experience with a product where there is nothing to display

Goals

Educate users and help them understand the context.

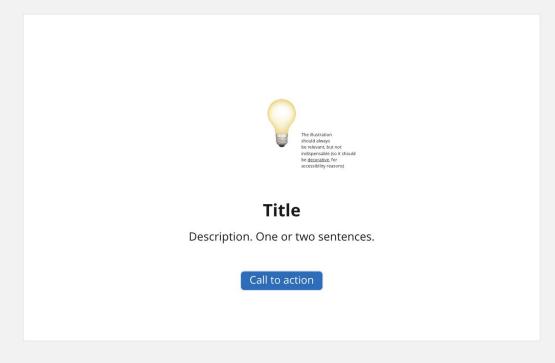
Guide them to take an action.

Opportunities

Create a pleasurable user experience.

Make a human connection with users.

Get our personality across.

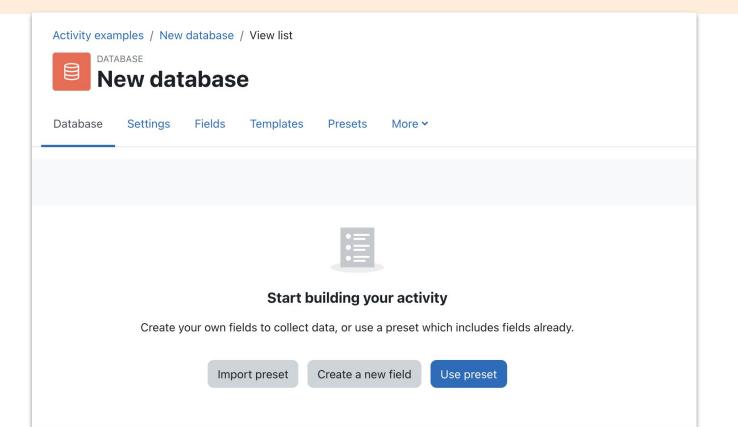




Manage fields



Empty states







The Moodle content style guide

VOICE AND TONE

Our values, personality and principles

Our content principles

Who we are, who we aren't

Voice and tone

STYLE

Grammar and mechanics

Word list

Writing for translation

The Moodle content style guide

Search Q

The Moodle content style guide is for UX writers, copywriters, marketers, developers, translators, and anyone else writing for Moodle.

We use this guide to help us create a clear and consistent approach to the content we produce: from our website, marketing, and communications to the actual text in Moodle products.